



Aquamatic East Coast, LLC Annual Preventative Maintenance Flyer

Does my pool cover need to be serviced annually?

Yes, your pool cover is a complex mechanical system that needs to be evaluated, adjusted, and maintained annually to ensure it is operating properly. Systems that are not maintained annually are much more likely to operate poorly due to minor issues that have not been identified or addressed. It is these small issues that fester and turn into much larger and more expensive issues. The good news is we offer preventative services available to fit every need and budget! Our technicians are trained to work with all makes of cover systems and are able to evaluate, detect, and correct issues before they become more costly problems!

What is included in an annual preventative maintenance service?

All of our services include flushing out tracks to rid the guides of debris, lubricating all moving parts of the cover system, inspecting wear items such as sliders, guide feeds, pulleys, performing rope and skew adjustments as needed to improve the overall operation of the cover, and top off hydraulic fluid as needed. We have included a user-friendly tool on the next page so you can evaluate the service options available to you.

What service option is best for me?

The answer to this question depends on a number of factors such as:

1. Do you have a saltwater pool or do you have a chlorine pool?
2. Is your cover box recessed below your pool deck or does your unit sit atop of your deck?
3. Is your pool surrounded by trees and other pollen and debris producing plants?
4. Is your pool cover dirty or covered in mildew?
5. Is your pool cover operating as it should or are you experiencing issues currently?

These are just a few questions we typically ask to determine what service would best support your needs. We have produced a tool on the following page to help you evaluate which service may best serve your needs or you can always contact us directly to discuss your options in further detail.

When should I schedule an annual preventative service for my pool cover?

Many customers chose to do this after their pool has been opened in the springtime. In order to perform any of our annual services we need to ensure the following:

1. Your pool water is at the normal level (about ½ up the skimmer basket)
2. Your winter cover has been removed (if applicable)
3. We have access to a working water spigot for our hose (water has been turned back on)
4. We have access to a working electrical outlet near the pool

What is a zone charge?

A zone charge is for travels. This is not an income maker for us; this merely covers the time a pair of technicians spend traveling in a vehicle to and from your home, plus the cost of fuel.

What is a Special Feature?

Special features are pool designs that are more labor intensive. These include vanishing edge pools, pools with a raised wall, pools with a lift lid, or a hidden leading edge bar, and pools that are over 800 sq. ft. and up to 1200 sq. ft. There will be an additional cost for each above mentioned special feature.

How do I schedule an annual preventative service?

Call us at (304)820-4798 x1, email Office@AquamaticEastCoast.com or to speed up the process, just send us your completed contract and credit card form and we will schedule you ASAP!!