



Service Contract

This contract drawn on this day [redacted] is between Aquamatic East Coast, LLC (AEC) and [redacted] to perform the following service.

***For spring opening season, please provide us your pool opening date/tentative opening date.* _____

I would like to have the following service performed (select one)

- ___ BSM (\$450 *parts extra)
- ___ BSM w/replacement parts (\$800 tax may vary)
- ___ CSM (\$675 *parts extra, *minimum service requirement on Hidden Leading Edge Bar Systems and Lift Lid Systems*)
- ___ CSM w/replacement parts (\$1025 tax may vary)
- ___ Hydralux Package (\$860 *parts extra)
- ___ Diagnostic Service (\$300 *not annual service, parts extra)
- ___ Site Visit-on site technical support (\$300)

I authorize AEC to replace wear items such as pulleys, guide feeds, and sliders as needed without prior consent (circle Y or N). If no, please indicate what number we can reach you the day of service [redacted] AEC will leave behind broken/damaged wear items for you to inspect.

Please initial the following terms of the contract:

___ Annual preventative maintenance and diagnostic services are not warrantied. Additional services needed will require a separate contract and payment.

___ A diagnostic service is required when a cover system is not operating properly & an annual service will not resolve the issue. It is also required when we cannot resolve the cover issues the same day due to needing to order parts. In this case the \$300 diagnostic charge would apply. *If a diagnostic service is performed and our technicians are able to get the cover system operational, we will reduce the diagnostic service by \$200 and move forward with a preventative maintenance of your choice.*

___ Zone charges will apply.

___ AEC will contact you at the number you have provided on this contract in the event additional parts are needed. If we are unable to reach you, we will not be able to replace the items and an additional trip charge plus zone charge (if applicable) will be assessed.

___ AEC requires a current credit card authorization form on file before we can schedule an appointment. A \$300 charge will be applied to the credit card provided to validate card information. There will be no processing fee for this transaction and the \$300 will be applied to your balance.

___ AEC requires payment upon completion of all services. We do not offer billing terms. If no check is issued to our technicians the day of service, we will bill the credit card on file. There is a 4% transaction fee for all credit card transactions EXCEPT the initial \$300 credit card charge to verify/validate credit card information provided.

___ AEC will not be held monetarily responsible for mechanical or cover failure that occurs under normal working conditions.

___ AEC technicians are highly trained and use great care when moving stones over a cover box; however, stones are heavy and fragile. AEC cannot be held liable for stones that become damaged as a result of moving them to gain access to your cover box. You agree to release AEC and its employees of liability related to damaged stones over and adjacent to your cover box. AEC will not cut stones or move stones larger than 24" x 24" x 2".

___ AEC will handle all warranty related issues with pool cover and cover system components we have replaced or installed and AEC reserves the right to a shared cost in mediation prior to arbitration and prior to any legal action being taken against us. We will not be held monetarily responsible for reimbursing outside contractors, or homeowners for hiring other contractors or taking it upon themselves to work on, or replace any item that we deliver, or install.

___ If you do not provide AEC with a check for services rendered the day of service, you authorize AEC to charge your credit card of file plus a 4% processing fee.

By signing below, you have read and agree to the terms listed above.

Printed Name

Signature

Date

Phone

Property Address